



RATE CONTRACT FOR
Supply & Operation of Patrolling Vehicles and
Ambulances on Hanumangarh-Kishangarh (HK)
project road developed by RIDCOR in Rajasthan

TENDER DOCUMENTS FOR
OPEN COMPETITIVE BIDDING

Road Infrastructure Development Company
of Rajasthan Ltd. (RIDCOR)

701-706, 7th Floor, ARG Corporate Park,
Gopalbari, Jaipur-302001

Tel. (0141) 2747001/2, Fax : 0141 - 2747010

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September, 2025

ONLINE TENDER INVITATION

RIDCOR invites online post qualification competitive short-term tenders for “Supply & operation of Patrolling Vehicles (Bolero Camper or equivalent) & Ambulances (Bolero or equivalent) on Hanumangarh-Kishangarh (HK) project road developed by RIDCOR in Rajasthan for the period from 15/09/2025 (or from the date of award of work) to 31/03/2026 along with driver, RPO, RPV Helper, Paramedic/Nursing Staff, POL etc. complete” from agencies/travel operators. Tender shall only be submitted through online tendering system of www.eproc.rajasthan.gov.in. The interested bidders shall have to be enrolled/registered with portal of www.eproc.rajasthan.gov.in for participating in the tendering process.

The schedule of dates is as follows:-

S. No.	Schedule	Date	Time
1	Document Download Start Date	06/09/2025	11.00 AM
2	Tender Submission Start Date	06/09/2025	11.00 AM
3	Tender Submission End Date	12/09/2025	02.00 PM
4	Technical Tender Opening Date	12/09/2025	03.00 PM

RIDCOR invites online bids for Supply & operation of Patrolling Vehicles (Bolero Camper or equivalent) & Ambulances (Bolero or equivalent) on Hanumangarh-Kishangarh (HK) project road developed by RIDCOR in Rajasthan as under:

S. No.	Name of Road	No. of Vehicles		Estimated Cost for contract period incl. GST (Rs. in Lakh)	Earnest Money (Rs. in Lakh)	Tender Fee (Rs.)
		RPV	Ambulance			
1	Hanumangarh-Kishangarh (HK)	6	4	59.20	1.19	Rs. 5,900/- (incl. GST) as tender fee and Rs. 1,500/- as processing fee

Terms & conditions:

1. Tender shall be submitted online only through www.eproc.rajasthan.gov.in
2. No physical/offline Tender/bid shall be accepted.
3. The Earnest money, Tender Fee and Processing Fee of RISL shall only be accepted through Electronic mode of payment like RTGS/NEFT/Inter Bank Transfer. The details of unit bank account for payment of Earnest Money, Tender Fee and Processing Fee through Electronic mode of payment are as under :

a)	Beneficiary Name	:	RIDCOR Ltd.
b)	Account No.	:	2164002100008369
c)	Beneficiary Bank	:	Punjab National Bank
d)	Beneficiary Branch	:	Large Corporate Branch, Tolstoy House, New Delhi-110001
e)	Branch ISFC Code	:	PUNB0216400
4. Tenderer/Bidder should specifically mention UTR No. (Unit Transaction Reference) in their bid.
5. The term of contract shall be for a period from 15/09/2025 (or from the date of award of work) to 31/03/2026. Rates once finalized will be valid for a period of one year. Upward charge in rates will not be considered due to any hike in petrol/diesel/CNG prices or any taxes during the operative period of contract. The contract can be extended on mutual agreement for 3 months or part thereof at the same Terms and Conditions for the awarded and/or other stretches also based on the Performance and satisfactory completion of work.
6. RIDCOR reserves right to cancel the Tender without assigning any reason to the Bidder or anyone else.
7. Conditional Tender and casual letters sent by the bidders will not be accepted.
8. Any representation after opening of tenders shall be ignored. These parties may be debarred from tendering in future for a specific period. Their earnest money in such cases will stand forfeited.
9. Tenderer are requested to read the instructions in the Tender Document before submitting the Tender/Bid online.

Director
RIDCOR, Jaipur

PART – I

RIDCOR LTD., JAIPUR

SHORT-TERM TENDER FORM

Subject: Tender for “Supply & operation of Patrolling Vehicles (Bolero Camper or equivalent) & Ambulances (Bolero or equivalent) on Hanumangarh-Kishangarh (HK) project road developed by RIDCOR in Rajasthan for the period from 15/09/2025 (or from the date of award of work) to 31/03/2026 along with drivers on each vehicle, RPO, RPV Helper, Paramedic/ Nursing Staff, POL etc. complete to RIDCOR ”.

1. Name and full postal address of the firm submitting the tender:

.....
.....

Contact Name: Designation.....

Tel. No..... E-Mail.....

Mobile No. PAN No. of firm..... GST Reg. No.

2. Reference of the Tender Notice: - -----,

3. Address to: - Director/Sr.V.P., RIDCOR

4. Last Date for submitting tender online through www.eproc.rajasthan.gov.in :
12/09/2025 (02:00 P.M.).

5. We agree to abide by all the terms and conditions mentioned in the above referred tender notice, issued by RIDCOR, and also the terms and conditions of the said Tender form (For Technical and Financial Part) given in the attached sheets, all pages of which are signed by us in token of acceptance of the Terms and Conditions mentioned therein.
6. The information required for Technical part is filled in the attached performs, and relevant documents with regard to eligibility are also attached herewith.
7. The financial bids of only those bidders will be opened who are found technically eligible in evaluation of technical bids.
8. **The Financial part of the tender is to be submitted online through www.eproc.rajasthan.gov.in specified BOQ, which shall be opened after evaluation of technical bid that shall be opened on 12/09/2025 (3:00 P.M.). Date of opening of financial bid shall be notified at www.eproc.rajasthan.gov.in**

Date:

Signature of the Tenderer(s)
Along with the stamp of the firm/company

TERMS AND CONDITIONS OF THE TENDER

Tenderers should read these conditions and the complete tender document for Technical part and financial part carefully and comply strictly while submitting their tenders.

1. Online Tenders through www.eproc.rajasthan.gov.in are hereby invited for “Supply & operation of Patrolling Vehicles (Bolero Camper or equivalent) & Ambulances (Bolero or equivalent) on Hanumangarh-Kishangarh (HK) project road of RIDCOR for the period from 15/09/2025 (or from the date of award of work) to 31/03/2026 along with driver, RPO, RPV Helper, Paramedic/Nursing Staff/POL etc. complete”.
2. Online tenders will be invited on % above/below rate basis. As the rates have been derived in BOQ inclusive of GST, no additional payment towards GST is permissible to the selected agency. Hence, the bid price shall be inclusive of GST under forward charge or reverse charge as the case may be.

For avoidance of doubt, it is to clarify that if approved bid price including GST is Rs. 100 then:

Scenario-1 : Forward charge GST @ 12% (Basic Rs. 89.28 + GST Rs. 10.72 @ 12%)

Scenario-2 : Forward charge GST @ 5% (Basic Rs. 95.24 + GST Rs. 4.76 @ 5%)

Scenario-3 : Reverse charge GST @ 5% (Basic Rs. 95.24), Rs. 4.76 of GST @ 5% will be recovered from Rs. 100 and the contractor will be paid Rs. 95.24 only and the reverse charge GST will be paid by RIDCOR/RIPL to Government.

3. RIDCOR has invited online bids for Supply & operation of Patrolling Vehicles & Ambulances on Hanumangarh-Kishangarh (HK) road stretch of Mega Highways Project roads.
4. Any agency who is working as toll contractor in RIDCOR/RIPL or willing to participate for toll collection (auction/manpower mode) on RIDCOR/RIPL packages for FY 2025-26, will not be eligible to bid for the tender of incident management services as above.
5. Tender document can be downloaded from website www.eproc.rajasthan.gov.in from 06/09/2025 (11:00 AM) to 12/09/2025 (02:00 PM)
6. Tenders can be submitted through ONLINE only. Tenders in Physical form shall not be accepted. Tender submission start date shall be 06/09/2025 (from 11:00 AM) and tender submission end date shall be 12/09/2025 (up to 02:00 PM)
7. The tenderer shall not assign or sublet his tender or any part thereof to any other agency without prior written approval of authorized representative of RIDCOR.
8. The tenderer who is registered under the GST & having valid GST No., shall only be eligible to tender. The GST number should be indicated.
9. The tenderer shall indicate Permanent Account Number issued by the Income Tax Authority.
10. The rates quoted would be binding upon the tenderer.
11. **All the enclosed documents, Performa's, annexures, certificates etc. should be digitally signed by the tenderer & must be submitted online at www.eproc.rajasthan.gov.in**

12. Earnest Money

The Earnest money only be accepted through Electronic mode of payment like RTGS/NEFT/IMPS/Inter Bank Transfer. The details of bank account for payment of Earnest Money through Electronic mode of payment are as under:

- a) Beneficiary Name : RIDCOR Ltd.
- b) Account No. : 2164002100008369
- c) Beneficiary Bank : Punjab National Bank
- d) Beneficiary Branch : Large Corporate Branch, Tolstoy House, New Delhi-110001
- e) Branch ISFC Code : PUNB0216400

Tenderer/Bidder should specifically mention UTR No. (Unit Transaction Reference) in the bid.

Refund of earnest money: The earnest money of unsuccessful tenderer shall be refunded after final acceptance of tender.

13. Forfeiture of earnest money:

The earnest money will be forfeited in the following cases:

- i. When tenderer withdraws or modifies the offer after opening of tender.
- ii. When tenderer does not submit the undertaking within the specified time.

14. The bidder should quote their rates on monthly basis, i.e. per vehicle per month for a minimum monthly running of 3000 kms in case of patrolling vehicle and 500 kms for ambulance.

15. The BOQ rates are inclusive of all costs for providing incident management services round the clock (24x7) including GST, fuel charges, taxes, salaries of drivers, Route Patrol Officers (RPO), RPV Helpers, Paramedic/Nursing Staff, Drivers on each vehicle & other benefits, repairs, maintenance, POL, applicable labour law compliances, insurance etc. and are valid for a period of one year from the date of acceptance. No increase in rate shall be accepted due to variation/revision in quoted rates on account of any increase in prices of fuel/POL or spares cost etc. during the entire tenure of Contract.

16. The rates quoted would be binding upon the tenderer.

17. RIDCOR reserves the right to finalize the bid in the interest of the Company and such decision shall be final and binding on the tenderers.

18. The Management of RIDCOR reserves the right to accept any tender not necessarily the lowest tender and reject any tender without assigning any reason thereof.

19. The tenderer shall not assign or sublet his tender or any part thereof to any other agency without prior written approval of authorized representative of RIDCOR.

20. Eligibility Criteria:

- (i) The bidder must currently be executing works of similar nature in at least one organization. Certificate/Statement to this effect must be attached with technical bid without which tenders will not be considered and will be liable to be rejected.
- (ii) The Bidder firm should have average annual turnover of Rs 59.20 lakh in the last 3 financial years (FYs 2022-23, 2023-24 & 2024-25). The certificate from CA along with UDIN be submitted by the bidder without which tender shall be rejected.

21. Documents to be submitted along with the Bid:

The Bidder shall submit the Bid on-line through e-portal <https://eproc.rajasthan.gov.in> which shall comprise scanned copies of following documents by the stipulated date and time:

Cover-1

Envelope/Folder 'A' – **'Technical Proposal'** shall contain:

- Bidder information along with supporting documents;
- Receipt of transaction details of Earnest Money;
- Copies of Bidder's duly audited/ certified balance sheet/ financial statements for the year by which it is seeking eligibility.
- Bid Document Fee – Rs. 5,900/- including GST through NEFT/RTGS/IMPS in the designated account of RIDCOR
- E-Tendering Processing Fee – Rs. 1,000/- through NEFT/RTGS/IMPS in the designated account of RIDCOR
- Total fee shall be Rs. 6,900/-
- Before submission of financial Bid, Bidders must ensure that scanned copies of all the necessary documents related to technical eligibility criteria, have been uploaded with the Bid.
- Notice Inviting Tender /Bid Document can be downloaded from the website <https://eproc.rajasthan.gov.in>. The document downloaded from the website shall not be tempered. If any tempering is detected before signing of the agreement, the Earnest Money of the Bidder shall be forfeited and the Bidder shall be debarred for a period of one year for Bidding in RIDCOR.

Cover-2

Envelope/Folder 'B' – **'Financial Proposal'** shall contain:

- (i) The bidder has to quote rates (including requisite manpower as per bid document) on monthly basis.
- (ii) Rates quoted/agreed by the agency would be fixed for a period of 6 months. The selected bidder will be required to comply with all the guidelines related to minimum wages of manpower issued by Government of Rajasthan (GoR) throughout the contract period.

22. Undertaking and security deposit:

- (i) Successful tenderer will have to execute contract agreement (on non-judicial stamp paper of Rs. 500/-) and also deposit security money in the form of RTGS/NEFT/Inter Bank Transfer amounting to equivalent of 5% of the total contract value awarded within a period of 15 days from the date of receipt of Letter of Acceptance (LoA).
- (ii) The Contract Agreement on behalf of the Company will be entered by RIDCOR.
- (iii) The earnest money deposited at the time of tender will be adjusted towards security amount.
- (iv) No Interest will be paid by the Company on security money.
- (v) The security money will be refunded after the rate contract is over. If the tenderer fails to deposit the required security or to execute the agreement within the specified period such a failure will be treated as a breach of the terms of conditions of the tender and will result in forfeiture of the earnest money, in part, or, in full at the discretion of the Director/Manager, RIDCOR. The tenderer shall pay the expenses of completing and stamping the agreement. The forfeiture of the earnest money or failure to execute the agreement and to deposit security within the specified period shall also result in cancellation of contract.

23. The successful tenderer shall provide patrolling vehicles (Bolero Camper or equivalent) and ambulances (Bolero or equivalent) on the tender approved rates as and when required by the Company at various locations on RIDCOR roads in Rajasthan.
24. The patrolling/ambulance vehicles should be of the year 2020 or later and should be fit for undertaking journey. The necessary amendment/ modification in the patrolling/ ambulance vehicles has to be got done by the Agency. In case vehicle deployed by the Agency of the year older than 2020, penalty of Rs. 5,000/- per month shall be levied and the same shall be deducted from the monthly bill of the Agency.
25. Validity of Bids shall be valid for a period of 90 days from the date of opening of technical bid.
26. In case the successful agency/bidder is deploying vehicle(s) for the contract which is/are not owned by it/him, the Agency/Bidder should have agreement with the vehicle owner(s) before engagement with RIDCOR for above said work. The agreement period to this effect must be valid for the entire period of contract herein. Duly executed documents in this regard shall have to be produced by the Agency/Bidder to RIDCOR prior to issuance of work order by RIDCOR.
27. The agency shall provide names, addresses of the drivers along with their valid driving license number and other personnel (RPO, Helper, Nursing Staff) and copies of the relevant document shall be submitted by the Agency within one week of award of work.
28. The bid evaluation committee may ask for the pending documents for technical qualification in order to have more competitive bids in a prescribed time frame and such documents have to be submitted by the bidder through online mode.
29. The agency shall comply with all the statutory provisions as laid down under various labour laws/acts/rules in force from time to time at his own costs. In case of violation of any such statutory provisions under labour laws or any such statutory provisions under labour laws or any other law applicable for the agency, RIDCOR will not be liable in any manner.
30. The Agency will ensure Route Patrolling, Corridor Management and liaison with local authorities and general public.
31. The Agency shall set up and maintain an Incident Management System (IMS) and supply regular incident statistics to RIDCOR.
32. Incident Management entails a set of co-coordinating activities initiated by the Agency when an incident (an extraordinary event resulting in the reduction of road capacity or creates a hazard for users) occurs, in order to minimize the effects of the incident and restore normal capacity and safety levels to all affected road facilities as efficiently as possible.
33. The Agency has to identify relevant agencies (e.g. rescue, fire, hazardous materials, traffic, police, ambulance, hospitals, alternative routes, cleanups, cranes etc.) and their representatives and to liaise with these representatives on behalf of the employer.
34. The incident management team shall be continuously available at the toll plaza on a 24-hour basis. The Agency shall maintain records of the details of all incidents (e.g. collision, hazardous material, breakdown, etc.). After occurrence of any major incident, resulting in multiple loss of life, significant periods of road closure or major route rehabilitation work, an incident debriefing report shall be produced and forwarded to RIDCOR within 24 hours.
35. Route Patrol Vehicle (RPV) shall be made available 24x7 by the Agency and type of vehicle shall be of Mahindra (Bolero Camper) or equivalent and Route Patrol Personnel (RPO) & Helper will be provided by the Agency excluding the drivers.

Note: The Agency shall bear the cost of driver & Petrol, Oil and Lubricant (POL) and other related cost of the complete service upto 3000 Km in a month. It will be ensured that RPVs shall patrol at least 1 time every day on complete assigned road stretch or as per the directions of Project Manager. For additional travel beyond 3000 Km, extra cost @ Rs. 10/- per km (fixed rate) will be paid to the Agency, subject to proper justification and verification by the concerned RIDCOR Authorities.

36. Patrolling Vehicles should be (white color), having sufficient rear space for the required equipment storage, fitted with high intensity red & blue blinker along with light bar mounted on top of the vehicle, having provision of fog light, beacon lighting – white colour flashing light mounted at top of the vehicle, and painted with a unique colour pattern for quick recognition, with the RIDCOR name and emblem painted prominently on sides, back and front, together with the Control Centre and Help line numbers.
37. Patrolling Vehicle should have General Surveillance Equipment in working condition like white colour high intensity torch lights, Orange reflective safety jacket and safety helmets, reflective flags, beacon light, whistle, First Aid Box, Safety cones & tapes, safety sign boards, fire extinguisher etc.
38. As a minimum, each patrol vehicle should carry sufficient communication equipment to render its staff capable of direct communication with the incident Management team available at toll plaza/control center of RIDCOR.
39. The team which is to be deployed with each patrol vehicle needs adequate training for their tasks, especially in first aid, incident management, vehicle maintenance and minor repairs. The Agency must employ sufficient manpower to work in shifts for each patrol vehicle.
40. The personnel deployed on RPV shall also be responsible for encroachment prevention and ensure that no authorized access is created from the highway.
41. The ambulance shall be made available 24x7 and type of vehicle shall be Mahindra Bolero or equivalent equipped with medical equipment like Oxygen Cylinder, First Aid etc. along with trained nursing staff excluding driver.

Note: The Agency shall bear the cost of driver, nursing staff & Petrol, Oil and Lubricant (POL) and other related cost of the complete service upto 500 km in a month. For additional travel beyond 500 Km, extra cost @ Rs. 10/- per km (fixed rate) will be paid to the Agency, subject to proper justification and verification by the concerned RIDCOR Authorities.

42. **All the Route Patrol Vehicles and Ambulance should have Vehicle Tracking System (i.e. GPS) as per directions issued by RIDCOR.**
43. **Hydra crane shall be provided with the capacity of at least 15 tonnes along with driver, fuel etc. on call basis or as per directions of RIDCOR for which Rs. 4,000/- including GST per incident shall be paid to the agency.**
44. Agency has to remove the driver/personnel within 24 hours & provide replacement in case Project Manager/Authorized Representative, RIDCOR is not satisfied with the working/ behaviour of the driver/Agency. In case of non-compliance of the same or any other reason, the vehicle will be discontinued and Director/Manager, RIDCOR reserves the right to engage any other Agency on the same terms & conditions and the expenses for the same shall be borne by the Agency. The Agency will keep a record of the removal of accidental/damaged vehicles.
45. The Agency will keep a record of the removal of accidental/damaged vehicles by taking a dated photograph of the same and will submit the report on monthly basis to the RIDCOR/Employer/Project Manager.

46. The Agency shall attend all accidents on the project road stretch. The Agency is responsible to ensure/call/arrange crane/hydra/JCB or any other machinery round the clock in order to remove accident vehicles to keep the lanes open to traffic & clean the carriageway on entire project highway including removing & disposing dead animals etc. due to accident, cleaning of carriageway resulted due to incident of seepage of any hazardous material / dumping of any dangerous material such as sand, stones boulder etc. on carriageway which may cause any accident. Agency is also responsible to coordinate with Police Department / Fire Department /District administration etc. and shall immediately report any such incident to Project Manager/Tolling Head, RIDCOR or his representative in writing or through his authorized email in order to provide relief in such case. **If Agency fails to remove the dead animals/birds from the carriageway as per the instructions by representative of RIDCOR, he will be levied a penalty of Rs. 2,500/- per such incident.**
47. The Agency shall send to the Authority, by facsimile or e-mail, a report stating accidents and unusual occurrences, as soon as these occur, on the Road Section for which user fee is collected by the agency relating to the safety and security of the users and Road Section. A monthly summary of such reports shall also be sent within 7 days of the closing of each month. For the purposes of this Clause, accidents and unusual occurrences on the Road Section shall include:
- (i) death or injury to any person;
 - (ii) damaged or dislodged fixed equipment;
 - (iii) any obstruction on the Road Section, which results in slow down of the services being provided by the Agency;
 - (iv) disablement of any equipment during operation;
 - (v) communication failure affecting the operation of Road Section, smoke or fire;
 - (vi) flooding of Road Section; and
 - (vii) any other unusual event
- The agency shall submit such other relevant information as may be required by the Authority including registration number of the vehicles involved in the accident.
- The Agency has to abide legally with all the requirements of the contract agreement and he shall be solely responsible for any unlawful activity, default/breach of the contract.
48. The Agency is required to provide 24 hrs. per day route patrol vehicles to assist the road users of the highway, to provide information, feedback and perform functions in relation to incident management. To achieve this, the Patrol vehicles should be fully equipped as well as the patrol persons should be adequately trained in traffic management, road safety and primary first aid.
49. All Vehicles to be provided by the Agency and to be available 24X7 at project. All cost related to operation and maintenance, all-inclusive like Road Tax, vehicle insurance, third party insurance, etc. complete shall be borne by the Agency.
50. The personnel deployed on RPV shall also be responsible for encroachment prevention and ensure that no authorized access is created from the highway.
51. It will be duty of the RPV team to ensure security of all highway assets and inform RIDCOR (concerned Project Manager/ Project Engineer/APM) regarding flooding, potholes, theft, damages, any safety concerns etc. on regular basis for efficient and smooth traffic movement on the highway.

52. PENALTIES :-

- i. For non-deployment of above requisite manpower for each shift of 12 hours on RPV and Ambulance, a penalty of Rs. 1000/- per day for each manpower (driver/RPO/Helper/Nursing Staff) shall be levied upon the Agency and decision of the Authority i.e. concerned Project Manager shall be final and binding to the Agency.
- ii. For non-providing of vehicle within stipulated period from the award of the Contract and/or Issuance of Letter of Acceptance by RIDCOR: Rs. 200/- per hr. of delay for every vehicle.
- iii. For non-providing substitute vehicles: Rs. 1000/- per default/per vehicle/per day or actual hire charges from other sources, whichever is higher.
- iv. On misbehaviour by the RPO, RPV Helper, Paramedic/Nursing Staff, Driver: Rs. 1500/- per default/per vehicle.
- v. For violation of not being in Uniform as prescribed by the Authority for any personnel including drivers/RPO/Helper/Nursing Staff will attract a penalty of Rs. 200/- per day for each personnel.
- vi. For violation of any of the condition of the contract: Rs. 2000/- per default/per day or termination of the contract or forfeiture of performance security, subject to the discretion of Director/Manager, RIDCOR.

The penalties as determined by concerned Project Manager will be effected from the monthly bill of the Agency.

53. The successful tenderer shall provide the Patrolling/Ambulance Vehicles as per the requirement of the Company. In case of failure to provide the same, the Company shall be free to hire Patrolling/Ambulance Vehicles from any other agency, and if the rates charged are higher than the approved rates, the same shall be recovered from the successful tenderer, out of pending bills of the tenderer; or, from the security money deposited with the Company.
54. The Company will not be responsible for any challan, loss, damage or accident to the vehicle and causing damage or loss to any third party life and property.
55. The Driver of the Patrolling/Ambulance Vehicles should have permanent valid driving license issued by the Regional Transport Officer. All the personnel including drivers should be in proper uniform, and well behaved. In case the Vehicle Driver is reported to be not fulfilling these conditions and are found intoxicated, the taxi vehicle will be returned and alternative vehicle at the cost of successful tenderer will be hired.
56. The claim of payment of patrolling/ambulance vehicles provided shall contain details of model of Vehicle provided and certificate to be signed by the Project Manager, RIDCOR using the vehicle indicating mileage travelled and that the driver and all other support staff was in proper uniform and well behaved.
57. In the event of disagreement between RIDCOR and the approved Agency the matter will be referred to the Director/Manager, RIDCOR, whose decision shall be final.
58. The time specified for providing patrolling/ambulance vehicles shall be deemed to be the essence of the contract and the approved Agency shall have to arrange patrolling/ambulance vehicles as per requirement within that time. If vehicle is provided by Agency without any written communication, RIDCOR shall not be responsible for payment of same.
59. If the approved Agency requires an extension of time in providing patrolling/ambulance vehicles on account of occurrence of any hindrance, he shall apply in writing to the Project Manager, RIDCOR, immediately on occurrence of the hindrance, but not after the stipulated date and time.

60. All the patrolling/ambulance vehicles shall strictly be in conformity to the specifications laid down in the tender form. The vehicles must be registered as Taxi with the competent authority.
61. The Company reserves the right to accept any tender not necessarily lowest and to reject any or all tender(s) without assigning any reason and accept any tender for all or any or more of the patrolling/ambulance vehicles for which tender has been given.
62. In case of any discrepancy whatsoever, the decision of the Management of the Company shall be final.
63. All legal proceedings, if any, arising out of this tender shall have to be lodged in courts with jurisdiction in Jaipur only.
64. All rates quoted must be for providing the patrolling/ambulance vehicles at required places.
65. The Company shall be at liberty to place order for providing patrolling/ambulance vehicles of which tender has been accepted, during the period rates are valid, by indicating schedule spread over 6 months or may place order in part(s).
66. All taxes including GST, road tax etc. shall be borne by the firm. Agency has to quote rates including GST.
67. The agency shall also provide drivers (on each vehicle) having valid driving licenses from concerned RTO, Route Patrol Officer (RPO), RPV Helper, Paramedic/Nursing Staff such that there is availability of these personnel & driver for 24 hrs. Cost of the same, their insurance and other responsibilities will be borne by the agency. RIDCOR will not be responsible in any way. All costs like salary, perks, and statutory payments etc. for drivers shall be the responsibility of the Agency.
68. The monthly rates shall include total cost of RPO, RPV Helpers, Paramedic/Nursing Staff, Drivers on each vehicle, POL, all types of taxes including GST, road tax, maintenance of vehicles etc.
69. The monthly rate shall include all charges including cost of above said personnel & driver for 24 hours, daily, POL etc. complete for each patrolling vehicle (Bolero Camper or equivalent) to travel upto 3000 km per month and for each Ambulance (Bolero or equivalent) to travel upto 500 Km per month. No extra cost shall be paid upto 3000 Km for RPV and upto 500 km for ambulance. **Running in excess of 3000 km for Patrolling Vehicle per month and running in excess of 500 Km for ambulance per month shall be paid extra at Rs. 10 per Km (fixed rate). No extra charges will be paid to driver for extra running or extra working.**
70. Agency has to remove the driver within 24 hours & provide replacement in case Project Manager, RIDCOR is not satisfied with the working/ behaviour of the driver/Agency. In case of non-compliance of the same or any other reason, the vehicle will be discontinued and Director/Manager, RIDCOR reserves the right to engage any other Agency on the same terms & conditions.
71. The validity of offer shall be for a minimum period of 6 Months. However, scope of work shall be extended on mutual agreement for 3 months or part thereof at the same Terms and Conditions for awarded and/or other stretches also based on the Performance and satisfactory completion of work.

72. Insurance

Before commencing of works, it shall be obligatory for the Agency to obtain, at his own cost, insurance cover in the joint name of the Agency and Employer from reputed companies for the following requirements:

- a) Liability for vehicles and death of or injury to any person or loss of or damage to any property (other than the work) arising out the performance of the Contract.
- b) Any other insurance cover as may be required by the law of the land.

73. Project Manager will be administrator of this contract. Work shall be executed under the supervision of RIDCOR representatives and payment shall be released based on the certification by the Project Manager.

74. Director/Manager, RIDCOR is empowered to approve all the time extensions, variations in the contract, waiving off penalty and issue of change of scope as per site requirement on the merit of the case. Director/Manager, RIDCOR is empowered/authorized to award the work on any other stretch also in RIDCOR on the same terms & conditions to any Agency.

75. Interference with the Procurement Process :

I. Any Bidder who:

- (a) interferes with or influences any procurement process with the intention of securing any wrongful gain or undue advantage for any prospective bidder or bidder; or
- (b) interferes with the procurement process with the intention of causing any unfair disadvantage for any prospective bidder or bidder; or
- (c) engages in any action or lobbying, directly or indirectly, with the objective of unduly restricting fair competition; or
- (d) intentionally influences any procuring entity or any officer or employee thereof or wilfully or fraudulently makes any assertion or representation that would restrict or constrain fair competition in any procurement process; or
- (e) engages a former officer or employee of a procuring entity as an employee, director, consultant, adviser or otherwise, within a period of one year after such former officer or employee was associated with a procurement in which the employer had an interest; or
- (f) engages in any form of bid-rigging, collusive bidding or anticompetitive behaviour in the procurement process; or
- (g) intentionally breaches confidentiality referred to in section 49 for any undue gain, shall be liable to be legally prosecuted under relevant and prevalent Indian Laws and shall also be liable to fine which may extend to two lakh rupees or ten per cent of the assessed value of procurement, whichever is less.

II. A bidder who:

- (a) withdraws from the procurement process after opening of financial bids;
- (b) withdraws from the procurement process after being declared the successful bidder;
- (c) fails to enter into procurement contract after being declared the successful bidder;
- (d) fails to provide performance security or any other document or security required in terms of the bidding documents after being declared the successful bidder, without valid grounds,

shall, in addition to the recourse available in the bidding documents or the contract, be punished with fine which may extend to five lakh rupees or ten per cent of the assessed value of procurement, whichever is less.

- 76. The Authority (RIDCOR) reserves the right to terminate the contract with a notice period of 3 days without assigning any reason to the selected agency in case of default / non-performance or any administrative reasons for which the selected agency will not have rights for any claim, whatsoever.**

CERTIFICATE

I/We have carefully read, understood and accepted all the above terms & conditions. No additional conditions will be imposed by us. No conditions of the tender will be altered / changed.

Date:

Signature of the Tenderer (S)

Along with the stamp of the firm/company

Also address of the Local office with phone/Fax numbers

AGREEMENT

(On a Non-Judicial Stamp Paper of Rs. 500/-)

1. An agreement made at Jaipur this day of between (hereunder called “the approved firm”, which expression shall, where the context so admits, be deemed to include his heirs successors, executors and administrators of the one part and the Road Infrastructure Development Company of Rajasthan Ltd. (RIDCOR), (hereinafter called 'the Company' which expression shall, where the context so admits, be deemed to include his successors in office and assigns) of the other part.
2. Whereas the approved firm has agreed with the corporation to provide the of the Company at its various locations on Mega Highways Project roads throughout Rajasthan, all those articles set forth in the Schedule appended here-to in the manner set forth in conditions of the tender for rate contract appended herewith and at the rate set forth in columnof the said schedule.
3. And whereas the approved firm has deposited a sum of Rs..... in Bank.....in its branch at vide Draft/Pay order No. dated..... drawn on the bank
4. Now this agreement witnessed as follows :
 - (i) In consideration of the payment to be made by RIDCOR through at the rates set forth in the schedule hereto appended the approved firm will provide the said articles set forth in and thereof in the manner set forth in the conditions of the tender for rate contract.
 - (ii) The conditions of the tender for rate contract for open tender enclosed to the tender notice no..... dated..... and also appended to this agreement will be deemed to be taken as part of this agreement and are binding between the parties executing this agreement.
 - (iii) Letter Nos. received from the tenderer and letters nos. issued by RIDCOR appended to this agreement shall also form part of this agreement.
 - (iv) (a) RIDCOR do hereby agree that if the approved firm shall provide the said articles in the manner aforesaid observed and keep the said terms and conditions, RIDCOR will through pay or cause to be paid to the approved firm at the time and the manner set forth in the said condition, the amount payable for each and every consignment.

(b) The mode of payment will be as specified below:-

1. -----
2. -----
3. -----

5. Director, RIDCOR shall decide all disputes arising out of this agreement and all questions relating to the interpretation of this agreement and the decision of RIDCOR shall be final.

In witness whereof the parties hereto have set their hands on the
..... Day ofYear

Signature of the approved supplier
Name:

Signature for and on behalf of
RIDCOR
Name:
Designation:

Signature

Signature

Witness No. 1

Name:
Designation:

Witness No. 1

Name:
Designation:

Witness No. 2

Name:
Designation:

Witness No. 2

Name:
Designation:

SELF-DECLARATION

To,
Director
RIDCOR, Jaipur

In response to the NIB Ref. No. _____ dated _____ for
{Project Title}, as an Owner/Partner/Director/Auth. Sign. of
_____, I/ We hereby declare that presently
our Company/ firm _____, at the time of bidding,: -

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Bidding Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT/RIDCOR/SPV.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the bidding document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the bidding document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, my/ our security may be forfeited in full and our bid, to the extent accepted, may be cancelled.

Thanking you,

Name of the Bidder: - Authorized Signatory: - Seal of the Organization: -

Date: _____ Place: _____

Date: , 2025

CERTIFICATE

I/ We hereby declare that all the information made in various Proforma's of the tender documents, in certificates, annexures, documents etc. are true & complete. At any stage during the tender contract, if any information, statement, certificate etc. is found false, incomplete etc. then my/our tender shall be treated cancelled with immediate effect, and earnest/security money shall stands forfeited.

“Signature & Seal of the Tenderer”

Note: No other format of certificate shall be accepted.

PROFORMA-IV

Check list for submission of Technical bid

Sr. No.	Conditions	Enclosed Yes/ No	Remarks
1.	Earnest Money		
2.	GST Registration Number		
3.	Proforma I, II, III		
4.	Annexure A, B, C, D		
5.	Turnover certificate from CA along with UDIN for any one of the last three financial years (2020-21, 2021-22, 2022-23)		
6.	Performance / Experience Certificates of similar assignment		

Signature of the tenderer(s) along with the stamp of the firm/ company

Compliance with the Code of Integrity and No Conflict of Interest

Any person participating in a procurement process shall:

- (a) not offer any bribe, reward of gift or any material benefit either directly or indirectly in exchange for an unfair advantage in procurement process or to otherwise influence the procurement process.
- (b) not misrepresent or omit the misleads or attempts to mislead so as to obtain a financial or other benefit or avoid an obligation.
- (c) not indulge in any collusion, Bid rigging or anti-competitive behaviour to impair the transparency, fairness and process of the procurement process.
- (d) not misuse any information shared between the procuring Entity and the Bidders with an intent to gain unfair advantage in the procurement process.
- (e) not indulge in any coercion including impairing or harming or threatening to do the same, directly or indirectly, to any party or its property to influence the procurement process.
- (f) not obstruct any investigation or audit of a procurement process.
- (g) disclose conflict of interest, if any; and
- (h) disclose any previous transgressions with any Entity in India or any other country during the last three years or any debarment by any other procuring entity.

Conflict of Interest:

The Bidder participating in a bidding process must not have a Conflict of Interest. A Conflict of interest is considered to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations.

A Bidder may be considered to be in Conflict of Interest with one or more parties in a bidding process if, including but not limited:

- a. have controlling partners/shareholders in common; or
- b. receive or have received any direct or indirect subsidy from any of them;
- c. have the same legal representative for purposes of the Bid; or
- d. have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the procuring Entity regarding the bidding process; or
- e. the Bidder participates in more than one bid in a bidding process. Participation by a Bidder in more than one bid will result in the disqualification of all Bids in which the Bidder is involved. However, this does not limit the inclusion of the same subcontractor, not otherwise participating as Bidder, in more than one Bid; or
- f. the Bidder or any of its affiliates participated as consultant in the preparation of the design or technical specifications of the Goods, Works or Services that are the subject of the Bid; or
- g. Bidder or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity as engineer-in-charge/consultant for the contract.

Signature of Bidder

Declaration by the Bidder regarding Qualifications

Declaration by the Bidder

In relation to my/our Bid submitted to RIDCOR for procurement supply & operation of patrolling vehicles (Bolero Camper or equivalent) and ambulances (Bolero or equivalent) on various roads of RIDCOR in Rajasthan in response to their Notice Inviting Bids No..... Dated I/we hereby declare, that:

1. I/we possess the necessary professional, technical, financial and managerial resource and competence required by the Bidding Document issued by the Procuring Entity;
2. I/we/ have fulfilled my/our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Bidding document;
3. I/we are not insolvent, in receivership, bankrupt or being wound up, not have my/our affairs administered by a court or a judicial officer, not have my/our business activities suspended and not the subject of legal proceedings for any of the foregoing reasons;
4. I/we do not have, and our Directors and Officers not have, been convicted of any criminal offence related to my/our professional conduct or the marking of false statements or misrepresentations as to my/our qualifications to enter into a procurement contract within a period of three years preceding the commencement of this procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
5. I/we do not have a conflict to interest as specified in the Act, Rules and the Bidding Document, which materially affects fair competition;

Date:
Place:

Signature of Bidder
Name:
Designation: Address:

Grievance Redressal during Procurement Process

The designation and address of the First Appellate Authority is Manager, RIDCOR Ltd., Rajasthan, Jaipur.

The designation and address of the Second Appellate Authority is Director, RIDCOR Ltd., Rajasthan, Jaipur

Filing an appeal:

If any Bidder or prospective bidder is aggrieved that any decision, action or omission of the procuring Entity is in contravention to the provisions of the Act or the Rules or the Guidelines issued there under, he may file an appeal to First Appellate Authority, as specified in the Bidding Document within a period of ten days from the date of such decision or action, omission, as the case may be, clearly giving the specific ground or grounds on which he feels aggrieved:

Provided that after the declaration of a Bidder as successful the appeal may be filed only by a Bidder who has participated in procurement proceedings:

Provided further that in case a procuring Entity evaluates the Technical Bids before the opening of the Financial Bids, an appeal related to the matter of Financial Bids may be filed only by a Bidder whose Technical Bid is found to be acceptable.

- (1) The officer to whom an appeal is filed under para (1) shall deal with the appeal as expeditiously as possible and shall Endeavour to dispose it of within thirty days from the date of the appeal.
- (2) If the officer designated under para (1) fails to dispose of the appeal filed within the period specified in para (2), or if the Bidder or prospective bidder or the Procuring Entity is aggrieved by the order passed by the First Appellate Authority, the Bidder or prospective bidder or the Procuring Entity, as the case may be, may file a second appeal to Second Appellate Authority specified in the Bidding Document in this behalf within fifteen days from the expiry of the period specified in para (2) or of the date of receipt of the order passed by the First Appellate Authority, as the case may be.

(3) Appeal not to lie in certain cases

No appeal shall lie against any decision of the Procuring Entity relating to the following matters, namely:

- (a) Determination of need of procurement;
- (b) Provisions limiting participation of Bidders in the Bid process;
- (c) The decision of whether or not to enter into negotiations;
- (d) Cancellation of a procurement process;
- (e) Applicability of the provisions of confidentiality.

(4) Form of Appeal

- (a) An appeal under para (1) or (3) above shall be in the annexed Form along with as many copies as there are respondents in the appeal.
- (b) Every appeal shall be accompanied by an order appealed against, if any, affidavit verifying the facts stated in the appeal and proof of payment of fee.
- (c) Every appeal may be presented to First Appellate Authority or Second Appellate Authority, as the case may be, in person or through registered post or by authorized representative.

(5) Fee for filing appeal

- (a) Fee for first appeal shall be rupees two thousand five hundred and for second appeal shall be rupees ten thousand, which shall be non-refundable.
- (b) The fee shall be paid in the form of Bank demand draft or Banker's Cheque of a Scheduled Bank in India payable in the name of Appellate Authority concerned.

(6) Procedure for disposal of appeal

- (a) The First Appellate Authority or Second Appellate Authority, as the case may be upon filing of appeal, shall issue notice accompanied by copy of appeal, affidavit and documents, if any, to the respondents and fix date of hearing.
- (b) On the date fixed hearing, the First Appellate Authority or Second Appellate Authority, as the case may be shall,- (i) hear all the parties to appeal present before him; and (ii) peruse or inspect documents, relevant records or copies thereof relating to the matter.
- (c) After hearing the parties, perusal or inspection of documents and relevant records or copies thereof relating to the matter, the Appellate Authority concerned shall pass an order in writing and provide the copy of order to the parties to appeal free of cost.
- (d) The order passed under sub-clause (c) above shall also be placed on the State Public Procurement Portal.

Signature of Bidder

PART – II

RIDCOR LTD., JAIPUR

TENDER FORM FOR Financial Bid Format