

**Renewal of Operations & Maintenance Policies for Operational SPVs of  
IL&FS Transportation Networks Limited (ITNL)**

Sr. No.	Particulars	Remarks (Supporting to be submitted in softcopy via email/pendrive)
<b>A</b>	<b>General Information</b>	
1	Name of the Broker	Certificate of incorporation to be attached, Shop & Establishment License etc
2	Address of registered office of the Broker, Number of offices in India (No representative or franchisee office to be mentioned) Also Mention Head Office & Other Office City Locations	
3	Number of years in operations in India with valid Insurance Broking Licence from IRDA with nature of license Direct/Reinsurance/Composite (Minimum 5 years and above to qualify)	Copy of licence to be attached for relevant period.
4	No. of employees (permanent)	India only
5	Premium volume being serviced (Corporate insurance)	India only
6	Name of the Directors on Board	Company Certified Document
7	Please mention address of all the offices with Branch Head in-charge/Directors of Branch	Mumbai/Delhi/Gurgaon/Ahmedabad etc.
<b>B</b>	<b>Experience in Roads/Bridges/Highway Infrastructure sector</b>	
1	Major clients in road construction/road management	To be supported with Detailed PPT. Policy copy to be submitted.  Appreciation Letters from Clients/Insurance Companies on serviceability
2	Major claims Handled along with type of policy in which claims lodged	
3	No of claims team members with experience in Property damage & Business Interruption claims	
4	Total Direct premium handled in India for last 3 financial years (For qualification, Minimum Premium of INR 100 Crs specifically in Property industry for each financial year excluding Employee benefit, office package policy or any other miscellaneous policies) Relevant Premium Placement in the Roads, Highways & Tunnel with experience of Minimum Premium of INR 8 Crs	CA Certificate required for along with breakup for below: <b>Total Premium Placement</b> <b>Total Property Insurance</b> <b>Roads,Highways,Tunnel Premium</b>  FY 18-19 FY 19-20 FY 20-21 (Audited / Unaudited)

Sr. No.	Particulars	Remarks (Supporting to be submitted in softcopy via email/pendrive)
5	Experience in handling / placement of at least 3 road & projects	To be supported with Detailed PPT. Policy copy to be submitted Letters from Clients/Insurance Companies
6	No of claims team members with experience in Property damage & Business Interruption claims	Attach Relevant Experience in Roads & Highway evidence & updated Resume
7	Experience of handling PD-BI claims of more than INR 10 Crs (Partially / Fully settled)	Please provide summary of Claims Settled.
8	Experience in handling at least 2 <b>operational</b> road & bridge project policies each having sum insured (PD - BI combined) of more than INR 1,000 Crs	Policy copy to be submitted.
9	Please specify Servicing Experience in the areas of Engineering/Property/Liability capabilities. List of Top clients handled.	Detailed PPT
10	Claim Management: Do you get into a Service Level Agreement (SLA) between Client / broker / insurer? If so, please attach a sample document	Detailed PPT
11	Do you have a Portal to manage Policies & Claim, If Yes, then please attach a sample document for IT tools for monitoring claims MIS & keeping records to avoid data leakage. Please highlight on IT Security aspect of the tool.	Detailed PPT
12	List of Litigations in on-going/past with Insurance Company//Client/Surveyors. Whether have you been barred/blacklisted/penalised by any of the clients/insurers/IRDA?	Detailed list along with necessary supporting

Note: Please submit point-wise response as per table, ITNL shall shortlist/qualify the brokers based on the above information, Shortlisted brokers shall be provided with all relevant documents (Policies, claims data etc) and will be issued with specific mandate to negotiate with insurers in the market on behalf of ITNL. ITNL reserves the sole right to accept or reject any broking firm without assigning any reason whatsoever to any of the broker or any insurance company to select or reject broker or proposal from the insurance company brought via broker. Responses to be submitted on or before 28<sup>th</sup> August, 2021 (11.00 AM) via email on [itnl.projectbids@itnlindia.com](mailto:itnl.projectbids@itnlindia.com).